

TipSoft SMS

How it Works



Tipster's Mobile Device or Cell Phone

Start Here

Text message tip is sent to CRIMES (274637)

Tipster is notified if the TIPXXX keyword is not present.

Tipster is notified that the tip was received and is given a code number

Entire submission process from mobile device to TipSoft SMS averages 3-4 seconds.



Message Cloaking server
Receives Tip, Encrypts Number and Applies Encrypted Alias ID

Tip Content and Alias ID are securely sent via encrypted channel to the Tipsoft Server.

No Tip Content is ever stored on Cloaking Server.



Crime Stoppers
Desktop Computer
Running TipSoft SMS
Or access via web browser or PDA.

Text messages with tipster's code are retrieved every minute.



Anderson Software's
Secure Data Center
assigns unique
Tip Code Number

TipSoft SMS

Responding Back to the Anonymous Tipster



Tipster's Mobile Device or Cell Phone

The response is delivered to the anonymous tipster



Cloaking Server translates encrypted alias back into routable cell number.

Entire response process from TipSoft SMS to mobile device averages 3-4 seconds.

The Tipsoft Server securely sends the response and verifies with Cloaking Server if the phone alias is still valid.

The agency is notified instantly if the tipster received the text message or not.



Crime Stoppers Desktop Computer Running TipSoft SMS Or access via web browser or PDA.

A response is sent to the tipster, using only the encrypted alias as the identity to reply to.



Anderson Software Secure Data Center

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